

Log in to e-finance
easily with your
mobile phone

The first steps with
your Mobile ID

PostFinance 

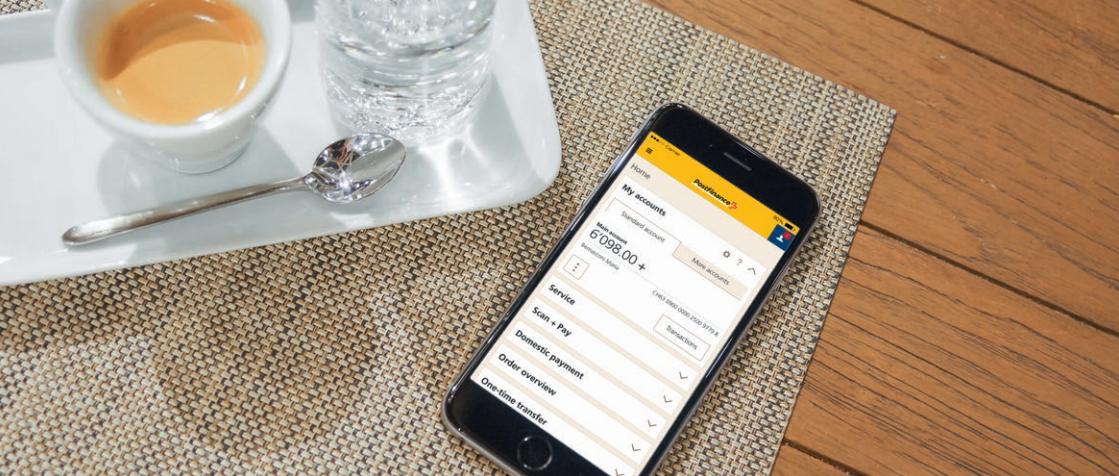


Mobile ID gives you quick and easy access to your e-finance account.

In order to use Mobile ID, you need a Mobile ID-compatible SIM card.

The SIM card must be ordered exclusively from your mobile provider. Please check directly with your mobile provider whether your SIM card is compatible with Mobile ID.

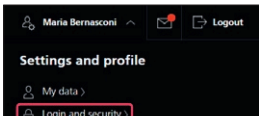
For more information, go to **www.postfinance.ch/mobileid**



Registering Mobile ID in e-finance

As soon as you have your Mobile ID-compatible SIM card as an e-finance customer, you can activate your Mobile ID online with ease.

1. Go to the e-finance login page at **www.postfinance.ch** and log in.

2.  After logging in, move the mouse over your name in the top-right hand corner and select “Login and security”.

3.  Select “Register” in the “Mobile ID” section.

4. Enter your telephone number, select the reference account and accept the Subscriber Conditions.

Close X

Register for Mobile ID

[Help with this page >](#)

Dialling code / Telephone number

Reference account

Use of Mobile ID is free of charge.

Please unlock your mobile phone before you continue

[PostFinance Ltd Subscriber Conditions >](#)
[Conditions of use for Mobile ID >](#)


I accept the Subscriber Conditions for the use of Mobile ID at PostFinance and explicitly confirm that I am authorized to use the telephone number entered. By accepting the conditions for the use of Mobile ID I acknowledge that, if necessary, the mobile provider can activate Mobile ID.

This page informs you that your registration request has been sent to the relevant number.

Close X

Register for Mobile ID

[Help with this page >](#)



Your registration request has been sent to the following phone number: +41 79 449 85 59

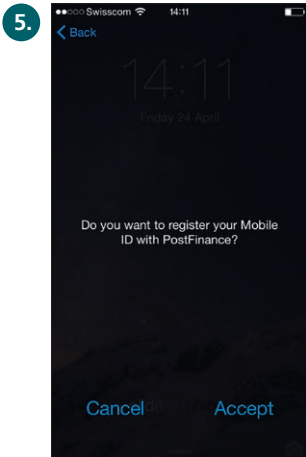
Please follow the instructions on your mobile phone.

You will be redirected automatically after registering successfully.

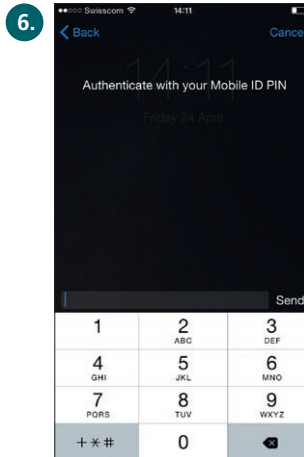
Help

- 1 Accept the request on your mobile phone or set a new Mobile ID PIN (six digits).
- 2 Enter your Mobile ID PIN on your mobile phone.

You will receive the registration request on your **mobile phone**.



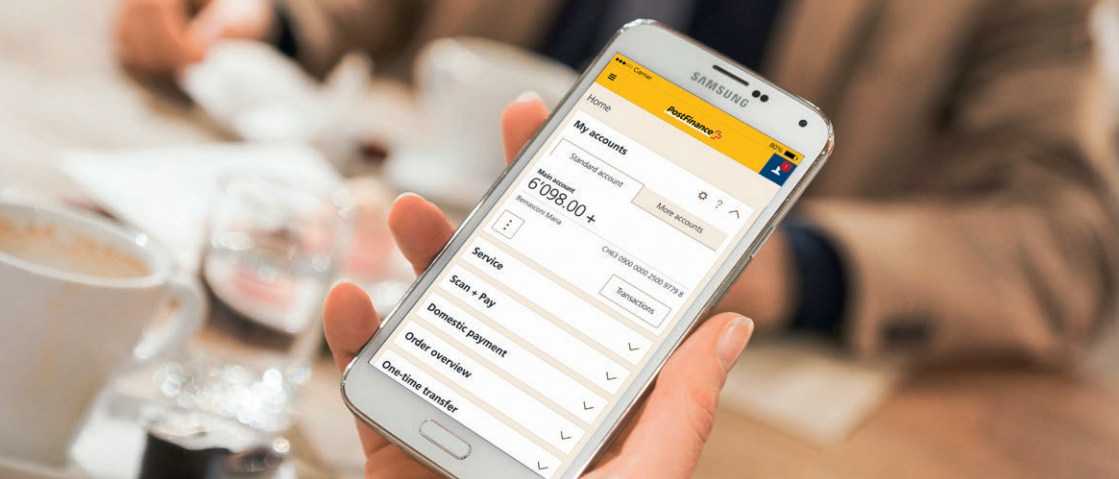
Accept the registration request.



Enter your Mobile ID PIN and press "Send". If you do not yet have a Mobile ID PIN, you can set and confirm a Mobile ID PIN.

Note: The PIN you need to enter here is not the PUK PIN of your mobile phone SIM card, but the Mobile ID PIN you defined.

If your registration has been successful, this will be confirmed on the Mobile ID overview page in e-finance.



Logging in to e-finance with Mobile ID

1. Go to the e-finance login page at **www.postfinance.ch**.
2. Enter your e-finance number or username (1) and your password (2) on the login page.
For customers with multiple users (e.g. partner account): enter your user ID as well (3).
Click on "Next" (4).

PostFinance

Help and Support

Login

E-finance number or username 1

Password 2

Password forgotten / change >

If available:

User identification 3

Next 4

Login help

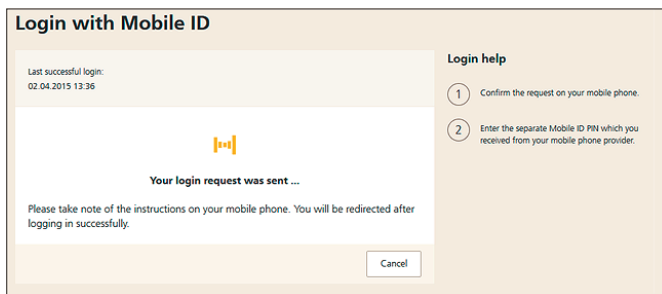
[Explained step by step >](#)

[I do not have an account yet.](#)

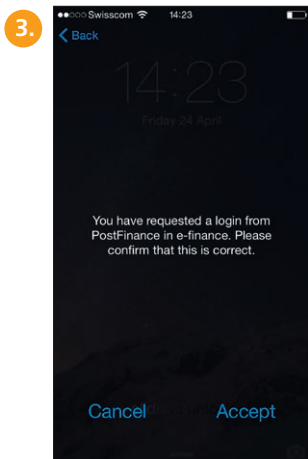
[Become an online customer >](#)

[E-finance demo >](#)

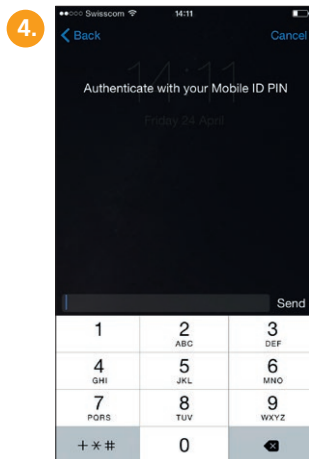
This page informs you that your login request has been sent to the relevant telephone number.



You will receive the login request on your **mobile phone**.



Accept the login request.



Enter your Mobile ID PIN and press "Send".

Once you have logged in successfully, the overview of assets will be displayed.

More information is available at postfinance.ch/mobileid

If you have any questions please call us on 0848 888 710 (max. CHF 0.08/min. in Switzerland).

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