

# Information on data protection

## Data protection information

This document provides you with a brief overview of the purposes for which we process your personal data. It also explains what you must do if you send us personal data about third parties and how to contact us if you have any concerns regarding data protection.

More detailed information on data protection can be found in our privacy policy at [postfinance.ch/dps](https://postfinance.ch/dps). The printed version can also be ordered from us.

## Contact details for any queries

PostFinance is generally responsible for processing personal data for the purposes listed below. If you have any queries about data protection, you can write to us at the following address:

PostFinance Ltd  
Data Protection Officer  
Legal  
Mingerstrasse 20  
3030 Bern  
Switzerland  
[mydata@postfinance.ch](mailto:mydata@postfinance.ch)

## We process your personal data for the following purposes

- To establish, register, process and terminate business relationships with you.
- To comply with laws, directives and guidelines from public authorities and internal regulations (compliance). In particular, this applies to compliance with PostFinance's legal obligations.
- To prevent fraud and other illegal acts, to carry out risk management and to ensure prudent corporate management.
- To provide you with products and services from third parties, such as retirement savings products or insurance policies. The relevant providers are generally responsible for processing in relation to the products and services in question. However, we may also process data in this context for our own purposes, primarily for marketing purposes.
- To provide you with information and offers on products and services in line with your requirements. Your personal data is processed for marketing and customer care purposes.
- To continually improve our products, services and operations, to adapt to our customers' requirements and for product development purposes. We also conduct market research activities.
- To ensure the security of our customers, employees and systems. Personal data is therefore used for security purposes and access control.
- To communicate with you and authorized third parties. This allows us, among other things, to provide you with information and notifications and to process your queries.
- For other purposes important to PostFinance, e.g. as part of internal processes and administration.

## What you have to do when sending us personal data about other people

If you are sending us personal data about other people (such as authorized representatives, controlling persons or heirs), you therefore confirm that you are authorized to do so and that the data is correct. Please ensure that these third parties have been informed before notification that we will process their data and send them a copy of this document or our privacy policy available at [postfinance.ch/dps](https://postfinance.ch/dps).

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